

FOR SERVICE PROVIDERS ONLY

# Conversations with Family Carers Online Workshop

by Carers Victoria



## Productive conversations with family carers

### Overcoming challenges when conversing with family carers

Conversations can be challenging when emotions are running high and people are under stress. As a provider of professional services, working out ways of managing these situations is so important to achieving a productive outcome.

### WHO SHOULD ATTEND

This workshop is for service providers only.

### TOPICS INCLUDE

- Understanding some of the stress that family members may be facing;
- Using conversational techniques which may help you as the service professional to achieve the best possible outcome.

### BOOKING INFORMATION

To secure your place, visit [www.carersvic7591.eventbrite.com.au](http://www.carersvic7591.eventbrite.com.au) or for further information please phone Education Services on 1800 514 845 and quote #7591.

### When

Wednesday 11 November 2020

### Time

10.00am - 11.00am

Online workshop one hour duration

### Where

Online event via Zoom

Access details are sent via email after registration

**Cost** Free

### CARERS VICTORIA EDUCATION SERVICES

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