

Share views on your experiences using the Carer Gateway service

Have your say

Urbis has been engaged by the Department of Social Services to conduct a research study about how well the Carer Gateway service has been delivered to service users like yourself.

You are invited to participate in this research to help us learn about your experiences and perspectives as a service user of the Carer Gateway.

The research will be in a form of an online or telephone interview or focus group (your preference), with multiple dates and times available between 15 – 26 February 2021.

How do you take part?

Your contribution will provide valuable insights to the Department regarding the design and delivery of future services which support carers in Australia.

If you are interested in participating, please register online here:

[Carer Gateway Research Information and Registration Form](#)

If you do not have access to the internet, please contact us on 02 8424 5105.

Your eligibility for Government services and/or payments **will not** be impacted in any way by any information you share in this study, or by your decision not to participate.

Please note that as a participant, you will not be reimbursed for your time or any expenses you incur as a result of taking part in this study.

If you would like further information please contact Frances McMurtrie at Urbis at fmcmurtrie@urbis.com.au

Registrations will be open until **Monday 22 February**. More information is provided in the Participant Information Sheet, which can be accessed using the link above.



Australian Government
Department of Social Services