

# Find your local service

## Victorian Support for Carers Program

For partner, family and friend carers  
of people with care needs

Ring Free call 1800 514 845 for information or find a local service from this list

Organisation	Areas of coverage	Web address	Phone number	Open
Alfred Health	Bayside, Cardinia, Casey, Frankston, Glen Eira, Greater Dandenong, Kingston, Mornington Peninsula, Port Phillip and Stonnington	<a href="https://www.alfredhealth.org.au/">https://www.alfredhealth.org.au/</a>	1800 512 121	8.30 am – 5 pm Mon - Fri
Annecto Inc	Phone service in Grampians area: Ararat, Ballarat, Moorabool and Horsham	<a href="https://www.annecto.org.au/">https://www.annecto.org.au/</a>	1800 487 017	5 pm – 9 am Mon - Fri  24 hours weekends and public holidays
Ballarat Health	Ballarat, Golden Plains, Hepburn and Moorabool	<a href="https://www.bhs.org.au/">https://www.bhs.org.au/</a>	03 5333 7104  03 5320 3635 after hours	9 am – 5 pm Mon - Fri
Banyule City Council	Banyule	<a href="https://www.banyule.vic.gov.au/Home">https://www.banyule.vic.gov.au/Home</a>	03 9457 9837 Mon - Fri	9 am – 5 pm Mon - Fri

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			03 9422 8396 Wed - Fri	
Baptcare Ltd	Bayside, Glen Eira, Kingston, Monash and Stonnington	<a href="https://www.baptcare.org.au/">https://www.baptcare.org.au/</a>	03 9576 6603 0429 095 020	8.30 am - 4 pm Mon - Fri
Barwon Health	Colac-Otway, Greater Geelong, Queenscliff and Surf Coast	<a href="https://www.barwonhealth.org.au/">https://www.barwonhealth.org.au/</a>	03 4215 7600	8.30 am – 5 pm Mon - Fri
Baw Baw Shire Council	Baw Baw	<a href="https://www.bawbawshire.vic.gov.au/Home">https://www.bawbawshire.vic.gov.au/Home</a>	03 5624 2803 03 5624 2411	9 am – 5 pm Mon - Fri
Bayside City Council	Bayside	<a href="https://www.bayside.vic.gov.au/">https://www.bayside.vic.gov.au/</a>	03 9599 4444	8.30 am – 5 pm Mon - Fri
Bendigo Health	Greater Bendigo, Buloke, Campaspe, Central Goldfields, Gannawarra, Loddon, Macedon Ranges, Mildura, Mount Alexander and Swan Hill	<a href="https://www.bendigohealth.org.au/">https://www.bendigohealth.org.au/</a>	1800 068 978 03 54547719	9 am – 5 pm Mon - Fri
BrainLink Services Limited	Bayside, Boroondara, Cardinia, Casey, Frankston, Glen Eira, Greater Dandenong, Kingston, Knox, Manningham, Maroondah, Monash, Mornington Peninsula, Port Phillip, Whitehorse and Yarra Ranges. In addition in 2021-22: Western metropolitan suburbs, Gippsland and Shepparton.	<a href="https://www.brainlink.org.au/">https://www.brainlink.org.au/</a>	1800 677 579	9 am – 5 pm Mon - Fri
Brimbank City Council	Brimbank	<a href="https://www.brimbank.vic.gov.au/">https://www.brimbank.vic.gov.au/</a>	03 9249 4000 03 9249 4974	9 am – 5 pm Mon - Fri

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Brotherhood of St Laurence	Frankston and Mornington Peninsula	<a href="https://www.bsl.org.au/">https://www.bsl.org.au/</a>	03 9782 9322	8.30 am – 5 pm Mon - Fri
Calvary Health Care Bethlehem Limited	Bayside, Casey, Cardinia, Frankston, Glen Eira, Greater Dandenong, Kingston, Mornington Peninsula, Port Phillip and Stonnington	<a href="https://www.calvarycare.org.au/public-hospital-bethlehem/">https://www.calvarycare.org.au/public-hospital-bethlehem/</a>	03 9596 2853	9 am – 5 pm Mon, Tues, Thurs, Every second Friday
Carers Victoria Inc	Brimbank, Melbourne, Hobsons Bay, Maribyrnong, Melton, Moonee Valley and Wyndham	<a href="https://www.carersvictoria.org.au/">https://www.carersvictoria.org.au/</a>	1800 514 845	9 am – 5 pm Mon - Fri
Central Gippsland Health	Wellington	<a href="https://www.cghs.com.au/">https://www.cghs.com.au/</a>	03 5143 8155	9 am – 5 pm Mon - Fri
Centre for Participation Inc	Horsham, Hindmarsh, West Wimmera and Yarriambiack	<a href="https://centreforparticipation.org.au/">https://centreforparticipation.org.au/</a>	03 5382 5607	9 am – 3 pm Mon - Fri
City of Darebin	Darebin	<a href="https://www.darebin.vic.gov.au/">https://www.darebin.vic.gov.au/</a>	03 8470 8543	9 am – 5 pm Mon - Fri
Gateway Community Services/ Social Support Options Inc	Brimbank, Hobsons Bay, Maribyrnong and Wyndham	<a href="https://www.gatewaycommunityservices.org.au/">https://www.gatewaycommunityservices.org.au/</a>	03 9399 3511	8.30 am – 5 pm Mon - Fri
genU (Karingal St Laurence Limited)	Barwon	<a href="https://www.genu.org.au/">https://www.genu.org.au/</a>	1800 752 273	9 am – 5 pm Mon - Fri
Gippsland Lakes Complete Health	East Gippsland and Wellington	<a href="https://glch.org.au/">https://glch.org.au/</a>	03 5152 0009	8.30 am – 5 pm Tues, Thurs, Fri
Goulburn Valley Family Care Inc/ Family Care Shepparton	Greater Shepparton, Mitchell, Moira, Murrindindi and Strathbogie	<a href="https://familycare.net.au/">https://familycare.net.au/</a>	03 5823 7081	9 am – 5 pm Mon - Fri

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Grampians Community Health	Ararat, Ballarat, Golden Plains, Hepburn, Hindmarsh, Horsham, Moorabool, Northern Grampians, Pyrenees, West Wimmera and Yarriambiack	<a href="https://gch.org.au/">https://gch.org.au/</a>	03 5358 7400	9 am – 5 pm Mon - Fri
Hobsons Bay City Council	Hobsons Bay	<a href="https://www.hobsonsbay.vic.gov.au/Home">https://www.hobsonsbay.vic.gov.au/Home</a>	03 9932 1530	8.30 am – 5 pm Mon - Fri
Jewish Care (Victoria) Inc	Southern Melbourne and Bayside Peninsula	<a href="https://www.jewishcare.org.au/">https://www.jewishcare.org.au/</a>	03 8532 9801	9 am – 5 pm Mon - Fri
Latrobe City Council	Latrobe	<a href="https://www.latrobe.vic.gov.au/">https://www.latrobe.vic.gov.au/</a>	New clients: 1300 367 700  Existing clients: 03 5176 3303 0429 804 925	9 am – 5 pm Mon - Fri
Latrobe Community Health Service	Bairnsdale, Bass Coast, Baw Baw, East Gippsland, Latrobe, South Gippsland and Wellington	<a href="https://www.lchs.com.au/">https://www.lchs.com.au/</a>	1800 242 696	8.30 am – 5 pm Mon - Fri On-call after hours
mecwacare	Bayside, Casey, Cardinia, Frankston, Glen Eira, Greater Dandenong, Kingston, Mornington Peninsula, Port Phillip, Stonnington, Bass Coast and South Gippsland	<a href="https://www.mecwacare.org.au/">https://www.mecwacare.org.au/</a>	03 8573 4888	9 am – 5 pm Mon - Fri
Melbourne City Council	Melbourne	<a href="https://www.melbourne.vic.gov.au/Pages/home.aspx">https://www.melbourne.vic.gov.au/Pages/home.aspx</a>	03 9658 9190	8 am - 4.30 pm Mon - Fri
Melton City Council	Melton	<a href="https://www.melton.vic.gov.au/Home">https://www.melton.vic.gov.au/Home</a>	03 9747 7200	9 am – 5 pm Mon - Fri

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Merri Community Health Services	Banyule, Darebin, Hume, Moreland, Nillumbik, Whittlesea and Yarra	<a href="https://www.merrihealth.org.au/">https://www.merrihealth.org.au/</a>	03 9495 2555	9 am – 5 pm Mon-Fri
MOIRA Limited	Bayside, Cardinia, Casey, Frankston, Glen Eira, Greater Dandenong, Kingston, Mornington Peninsula, Port Phillip and Stonnington	<a href="https://moira.org.au/">https://moira.org.au/</a>	03 8552 2222	9 am – 5 pm Mon - Fri
Monash Health Community Support Options	Bayside, Cardinia, Casey, Dandenong and Kingston	<a href="https://monashhealth.org/services/bunurong-community-care/">https://monashhealth.org/services/bunurong-community-care/</a>	03 9792 7747	9 am – 5 pm Mon - Fri
Monash Health	Referrals from Movement Disorders Service, Kingston Centre and Monash Health	<a href="https://monashhealth.org/">https://monashhealth.org/</a>	03 9265 1411	8.30 am - 4.30 pm Mon - Fri
Moonee Valley City Council	Moonee Valley	<a href="https://mvcc.vic.gov.au/">https://mvcc.vic.gov.au/</a>	03 9243 8888	9 am – 5 pm Mon - Fri
MPOWER Inc	Corangamite, Glenelg, Moyne, South Grampians and Warrnambool	<a href="https://www.mpower.org.au/">https://www.mpower.org.au/</a>	03 5561 8111	8.45 am – 5 pm Mon - Fri
Sandybeach Community Co-operative Society	Bayside, Glen Eira and Kingston	<a href="https://www.sandybeach.org.au/">https://www.sandybeach.org.au/</a>	03 9598 2155	9 am – 5 pm Mon - Fri
Southern Migrant and Refugee Centre Inc	Cardinia, Casey, Dandenong and Monash	<a href="https://smrc.org.au/">https://smrc.org.au/</a>	03 9767 6900	9 am – 5 pm Mon - Fri
Southern Peninsula Community Care Inc (39+)	Mornington Peninsula and Frankston	<a href="https://39plus.org.au/">https://39plus.org.au/</a>	1300 397 587	8.30 am - 4.30 pm Mon - Fri

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Spectrum Migrant Resource Centre Ltd	Banyule, Brimbank, Darebin, Hume, Melton, Moreland, Nillumbik and Whittlesea	<a href="https://spectrumvic.org.au/">https://spectrumvic.org.au/</a>	03 9977 9022 / 0409 188 791 Louise Mason  03 9977 9007 / 0403428067 Faye Simpson	9 am – 5 pm Mon - Fri
Uniting (Victoria and Tasmania) Limited	Ararat and Ballarat	<a href="https://www.unitingvictas.org.au/">https://www.unitingvictas.org.au/</a>	03 5332 1286	9 am – 5 pm Mon - Fri
	Alpine, Benalla, Indigo, Mansfield, Mitchell, Murrindindi, Strathbogie, Greater Shepparton, Towong, Wangaratta and Wodonga		03 5723 8000	9 am – 5 pm Mon - Fri
	Casey, Cardinia, Mornington Peninsula, Frankston and Greater Dandenong		1300 277 478	9 am – 5 pm Mon - Fri
Upper Murray Family Care Inc	Alpine, Benalla, Indigo, Mansfield, Towong, Wangaratta and Wodonga	<a href="https://www.umfc.com.au/">https://www.umfc.com.au/</a>	02 6057 8400	9 am – 5 pm Mon - Fri
Villa Maria Catholic Homes limited	Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Yarra Ranges	<a href="https://vmch.com.au/">https://vmch.com.au/</a>	1300 971 720 03 8595 2430	8.30 am – 5 pm Mon - Fri
Warrnambool City Council	Warrnambool	<a href="https://www.warrnambool.vic.gov.au/">https://www.warrnambool.vic.gov.au/</a>	03 5559 4800	9 am – 5 pm Mon - Fri
Whittlesea City Council	Whittlesea	<a href="https://www.whittlesea.vic.gov.au/">https://www.whittlesea.vic.gov.au/</a>	03 9407 5940	8.30 am – 5 pm Mon - Fri

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Wimmera Health Care Group - Wimmera Horsham	Hindmarsh, Horsham, West Wimmera and Yarriambiack	<a href="http://www.whcg.org.au/">http://www.whcg.org.au/</a>	03 5381 9336	9 am – 5 pm Mon - Fri
Wyndham City Council	Wyndham	<a href="https://www.wyndham.vic.gov.au/">https://www.wyndham.vic.gov.au/</a>	03 8734 4514	8 am – 5 pm Mon - Fri
Yarra City Council	Yarra	<a href="https://www.yarracity.vic.gov.au/">https://www.yarracity.vic.gov.au/</a>	03 9205 5442	7.30 am – 4 pm Mon - Fri

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Available at [Better Health Channel – Victorian Support for Carers Program providers](https://www.betterhealth.vic.gov.au/-/media/bhc/files/campaign/victorian-support-for-carers-program-providers.docx?la=en&hash=1E40C9088A22700F697A5AA922A05E2D9F5F4B17) < <https://www.betterhealth.vic.gov.au/-/media/bhc/files/campaign/victorian-support-for-carers-program-providers.docx?la=en&hash=1E40C9088A22700F697A5AA922A05E2D9F5F4B17>>