

CARERS VICTORIA GETAWAY PROGRAM

Carer Information 2024



Your service is putting (or has put) forward your name for a Carers Victoria Carer Getaway. This fact sheet provides some general information about the program. If your nomination is successful, you will receive additional information with your vouchers including how to book your Getaway.

About the Getaway Program

The Carers Victoria Getaway Program provides approximately 50 eligible carers across Victoria with an opportunity to have a break, with a \$700 package to help you enjoy a short holiday.

What does the package include?

The package consists of \$700 worth of Accor vouchers towards accommodation within the extensive hotel / accommodation chains in the Accor network. With options to suit various budgets, preferences and requirements, you have a LOT of choice! Have a night of luxury or opt to stay a little longer.

What if I want something that costs more than the value of the package?

You are welcome to add to your package at your own cost.

When do I have to take my Getaway?

Any time prior to June 30, 2025.

Can I take someone?

Absolutely. This is your Getaway. You are welcome to take your friend or partner, the family – or indulge in some alone time. It is completely up to you.

Accessibility

Each facility will have its own ways of meeting guests' needs, with many places having at least one accessible guest room or suite. To avoid disappointment, please consider any accessibility needs when booking. *TIP: Hosts are happy to discuss their facilities and answer any questions you may have.*

What happens next?

You will receive a phone call from Carers Victoria within two weeks of your service submitting your nomination. This allows us to confirm that you are happy to receive a Getaway package and check that your email address is correct. Once we have this, you will receive an email confirming your Getaway package, which will include your vouchers and instructions how to book.

I have a question. Who do I ask?

If your question is about....	...speak with...
Being nominated for a Getaway	Your referring service
Voucher issues, what you agree to, or any question about the Getaway Program itself	Kate Topp, Membership Officer Carers Victoria 1800 514 845 (option 4)

	Membership@carersvictoria.org.au
Getaway bookings, booking changes, accommodation queries including facilities and accessibility	Accor and/or the relevant host

What do I need to do / agree to?

Your service should speak to you about this as part of the referral process. We ask that participating carers consent to:

- Accept a phone call from us to confirm your consent and check your contact details.
- Take your Getaway package prior to June 2025
- Complete a program feedback form and provide photos from your Getaway. This may be anonymous. Your de-identified feedback and photo may be used in our media publications.
- Become a member of Carers Victoria (if you are not already a member). Membership is FREE for carers and provides you with monthly information curated for carers.

Privacy

Your privacy is important to us. Carers Victoria only collects the information essential to provide the Getaway; your service does not provide any information about the nature of your caring role or circumstances. To find out more about our privacy policy visit [Privacy | Carers Victoria](#)

How is the Program funded?

The program is funded by a donor who wishes to remain anonymous.